

SHIPPING POLICY

If you have any queries or if we can be of any further assistance please do not hesitate to contact us by any means preferable to you.

TELEPHONE

Please contact us by selecting your location below, and remember not all numbers are accessible or free from some mobile phone networks. Kindly note that we may monitor or record your communications for training and quality control.

SHIPPING POLICY & DELIVERY

PLEASE READ CAREFULLY. YOUR USE CONFIRMS YOUR UNCONDITIONAL ACCEPTANCE OF THIS POLICY. YOU SHOULD CHECK THIS SHIPPING POLICY REGULARLY TO SEE IF ANY CHANGES HAVE OCCURRED

SHIPPING & DELIVERY POLICY ?

To be fair Automated Shipping calculators work on averages, but not exact shipping cost on our website. Different package weights, sizes and shipping distances make it difficult for the shipping calculator to be exact. We will calculate and add the exact shipping cost to your order with no hidden markup so you can be assured that customers are being charged correctly for shipping.

If you have a dispute with shipping charges we will provide you with package size and weight and you can call UPS or the freight carrier directly to confirm you are not being overcharged. Please call us if you have any problems: 1-212-300-7285.

SHIPPING/HANDLING POLICY?

We ship primarily via UPS ground for domestic orders but can also ship UPS Air, Parcel Post, FedEx, Courier, Air freight, or any other means per the buyer's instructions. All items, shipped from our manufacturing site will be insured for the total purchase value in case the item becomes lost or damaged in transit. There are no minimum quantity requirements and we shall quote S&H on bulk orders if so requested. S&H and Insurance charges are for the buyer's account. We can only ship certain products worldwide to individuals or organizations providing there is no US embargo in force; please contact us via e-mail before you place an order for export so we can verify that we will export the items in question.

Foreign buyers pay all shipping, insurance and customs fees, and assume responsibility for any lost shipments to countries that don't allow us to insure shipments within their borders. We will adjust any additional Shipping & Handling charges and apply to your credit card after shipping, if more than stated on our website. Please contact us for shipping cost if paying by another method. Buyer is responsible for any import permits, customs duties, import restrictions, and tariffs associated with their order.

United Parcel Service, United States Postal Service and FedEx Post are all available for your convenience.

(FREE SHIPPING WILL BE POSTED ON ORDERS OTHERWISE SPECIFIED)